

Remove and Re-Add Email on iPhone

 You will need your **Microsoft 365 password**.

 The **Microsoft Authenticator** app should already be installed and set up on your iPhone.

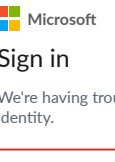
 **Important:** Removing the account does **not** delete your email, contacts, or calendar. Everything syncs back after you add the account again.

A screenshot of an iPhone's Settings app. The status bar at the top shows the time as 9:41, cellular signal strength, and battery level. The 'Settings' title is at the top. A list of settings categories is shown: Apps, Mail, Contacts, Calendar, Notes, and Reminders. The 'Mail' option, which includes a blue envelope icon, is highlighted with a red rectangular box. Each item has a right-pointing chevron.

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- 9:41
- Accounts Add Account
- iCloud
- Microsoft Exchange**
- Google
- yahoo!
- Aol.
- Outlook.com
- Other

-

-
- 9:41
- Microsoft Authenticator
- Are you trying to sign in?
- yourname@yourdomain.com
- Enter the number shown to sign in.
- 42
- No, it's not me Yes

- 
- 9:41
- Microsoft
- # Sign in
- We're having trouble verifying your identity.
- I can't use my Microsoft Authenticator app right now**
- Sign in another way
- Other ways to sign in
- Cancel

-
- 9:41
- Cancel Exchange Save
-  Mail 
-  Contacts 
-  Calendars 
-  Reminders 
-  Notes 

-
- 9:41
- Mailboxes** Edit
-  All Inboxes
 -  **Microsoft 365**
 -  Inbox
 -  VIP
 -  Flagged